

# HOW TO ACTIVATE PATIENT PORTAL

## 1. CLICK ACTIVATE ACCOUNT

Go to our practice website and click Patient Portal. Then, click "Activate account."



MEDENT Patient Portal

Login

Sign in

Forgot password?  
Forgot login name?

New to the patient portal?

Activate account

Patient Portal Account Activation

[View a video tutorial](#) on how to activate your account.

Please fill out the following form to activate your patient portal account.

\* = required field

**Personal Information**

Please enter your Last Name, First Name, and Date of Birth exactly as they appear in your portal activation letter. Your Date of Birth is entered in the correct format. Also make sure you enter your email address in the correct format. Your Email Address fields match.

Last Name: \*

First Name: \*

Date of Birth (mm/dd/yyyy): \*

Email Address: \*

Confirm Email Address: \*

## 2. ENTER PERSONAL INFORMATION

Enter your last and first name in the correct fields exactly as it appears in your portal activation letter.

## 3. SECURITY QUESTIONS

Pick 3 different security questions and answer each. These will sometimes be asked to verify your identity.



MEDENT Patient Portal

Patient Portal Account Activation

john.test@medent.com

**Security Information**

Please pick 3 different questions from the list and answer each for your security questions. These questions will be asked to verify your identity.

Question 1: \*

Answer 1: \*

Question 2: \*

Answer 2: \*

Question 3: \*

Answer 3: \*

**Site Id and Phrase**

The site id image and phrase is shown below. You will see this image and phrase prior to inputting your password. This will confirm that the site you are logging into is the correct site. You will see the site id image and phrase when you sign in.

What is your pet's name?  
What is your favorite movie?  
When is your anniversary?  
What is your father's middle name?  
What is your spouse's middle name?  
What is your first child's middle name?  
What is the name of your high school?  
What is your favorite teacher's name?  
What is your favorite sports team?  
What is your mother's Maiden Name?  
What is your high school's mascot?  
What year did you graduate high school?  
What was your favorite place to visit as a child?  
Who is your favorite actor, musician or artist?  
In what city were you born?  
What street did you grow up on?  
What was the make of your first car?  
What is your favorite color?

Patient Portal Account Activation

**Login Information**

Please create a login name and password you will remember.

- Your login may be up to 12 characters, containing only letters and numbers.
- Your password must be at least 8 characters, may contain letters (upper and lowercase), numbers, and special characters. It must be case sensitive.

The Activation Code is also case sensitive and must be entered exactly as it appears in your portal activation letter.

Create Login (max 12 characters): \*

Create Password: \*

Confirm Password: \*

Activation Code: \*

Submit Cancel

## 4. ENTER LOGIN INFORMATION

Create a login name and password and enter your activation code. NOTE: Your activation code is case sensitive.

Click Submit.

NOTE: If any fields are missing or entered incorrectly, they will highlight in red.